

## Terms & Conditions

- If I receive less than 24 hours' notice for cancellation/changing the appointment, I will endeavour to fill your appointment with another client. If I am unable to fill the slot at such short notice, you will incur a charge of 50% of the full treatment value to be paid prior to any further appointments being confirmed.
- If I receive less than 2 hours' notice to cancel or change the appointment, then you will incur a charge of 100% of the full treatment value to be paid prior to any further appointments being confirmed.
- If you fail to show for the appointment, you will incur a charge of 100% of the full treatment value to be paid prior to any further appointments being confirmed and you may not be able to make any further appointments.
- If part of a booking is cancelled or changed after arrival, the full cost of the treatment(s) as originally booked will remain payable upon departure.
- If at the appointment you disclose medical information which you had not disclosed on the client consultation form via the online system Ovatu and I am unable to wax you then you will incur a charge of 100% of the treatment cost to be paid before departure.
- If you arrive to your appointment with less than the stipulated minimum hair growth required to wax you then you will be charged 100% of the of the full treatment value.
- If you are late for your appointment this may mean I am only able to complete part or even any of the treatment, however you will be charged 100% of the originally booked full treatment value, to be paid before any further appointments can be confirmed.

I do not conduct intimate waxing on anyone below the age of 18.

I do not accept cancellations via social media. Please either text/whatsapp or cancel via the online booking system. If you cancel via text/whatsapp, the cancellation policy still applies.

I require a minimum hair growth of 21 days from last shaving and 28 days from last waxing.

I provide all clients with pre-treatment and post-treatment care advice. It is expected this advice is followed in order to give you the best results. Failure to follow this advice may result in substandard results which Waxing by Leigh will not accept responsibility for. Please follow the advice, it is straightforward and you will be so pleased with your waxing results if you do adhere to it.