Cancellation policy

Thank you for choosing me for your waxing needs. I'm dedicated to giving you the best service possible, and in order to do that, I need to manage my time efficiently. I kindly ask you to understand and respect my cancellation policy, which ensures my financial stability, much like.

the assurance of one receiving their wage:

- 1. 24-Hour Notice: If you need to cancel or reschedule your appointment, please provide at least 24 hours' notice. This gives me a chance to offer that time to another client.
- 2. Last-minute Cancellations: If you cancel within 24 hours of your appointment, there will be a charge of 100% of the appointment value. This is because last-minute changes significantly limit my ability to accommodate others.
- 3. Late Arrivals: I understand life can be unpredictable. However, if you arrive more than 5 minutes late for your appointment, it will be considered a no-show, and you'll be charged the full appointment value.
- 4. Change of Services: Should you decide within 24 hours of your appointment to have fewer services than initially booked, you'll still be charged for all the services originally scheduled. This is because I could have filled that reserved time with another paying client.
- 5. Settlement of Charges: Any charges from missed appointments or late cancellations need to be settled within 24 hours.

This policy isn't personal. As a solo waxing specialist, this is my sole source of income.

Just as you count on your wage, I rely on my appointments for my livelihood.

Your understanding helps maintain the quality of service I'm committed to providing. Thank you for your understanding and cooperation. I truly appreciate your trust and look forward to serving you.